

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#3

In re Application of:

Michael A. ADAMS

Serial No.: 10/025,675

Filed: December 26, 2001

Attorney Docket No.: 01003-1002

Client Docket No.:



Group Art Unit: 2122

Examiner:

For: SYSTEM AND METHOD FOR STREAMING VIDEO

Assistant Commissioner for Patents
Washington, D.C. 20231

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

- sheets of redlined drawings, which indicate proposed changes to the drawings. Upon approval of these proposed changes, formal drawings will be submitted.
- 33 sheets of corrected formal drawings, as required by the Notice of Patent Drawings Objection (PTO-948).
- sheets of formal drawings. Please substitute these formal drawings for the informal drawings originally filed.

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: 4-12-02

Typed Name: Karlyn J. Geiger

Signature: Karlyn J. Geiger

Respectfully Submitted,

DITTHAVONG & CARLSON, P.C.

Stephen C. Carlson

Attorney/Agent for Applicant(s)

Reg. No. 39929

Date: April 12, 2002

Telephone No.: 703-425-8516

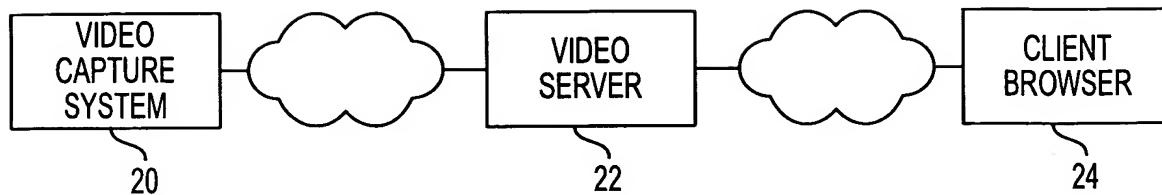


FIG. 1A

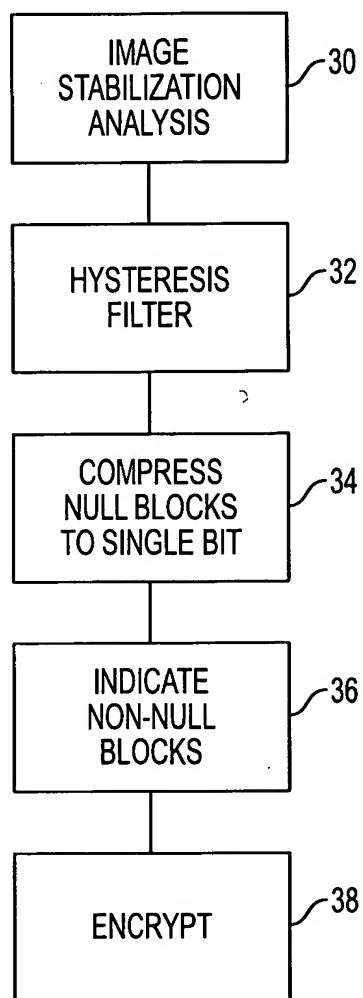


FIG. 1B

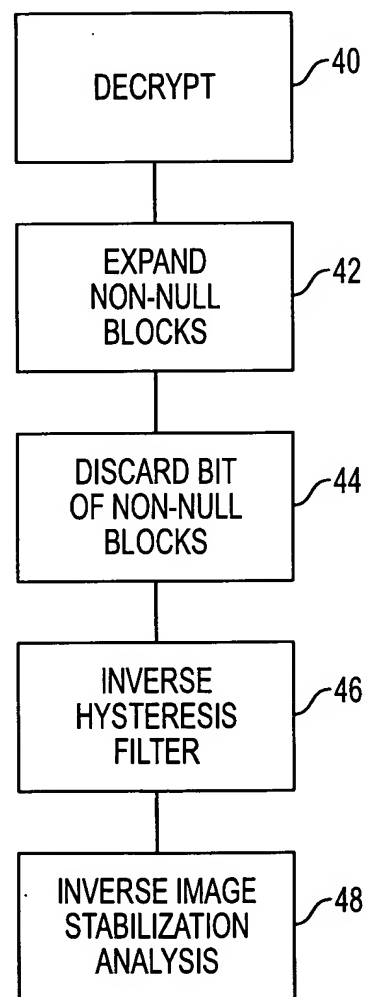


FIG. 1C

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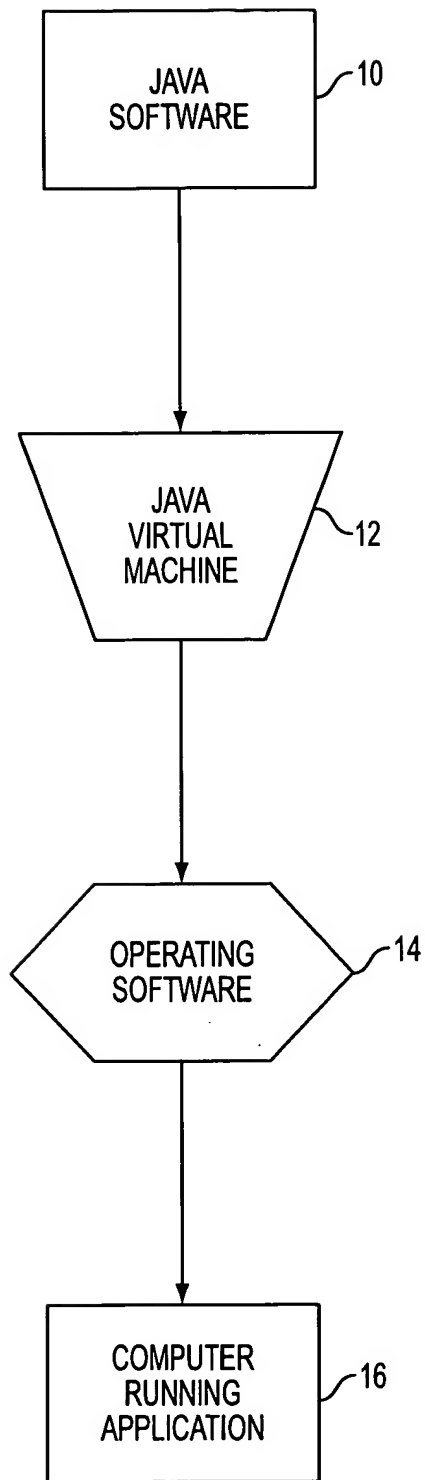


FIG. 2A

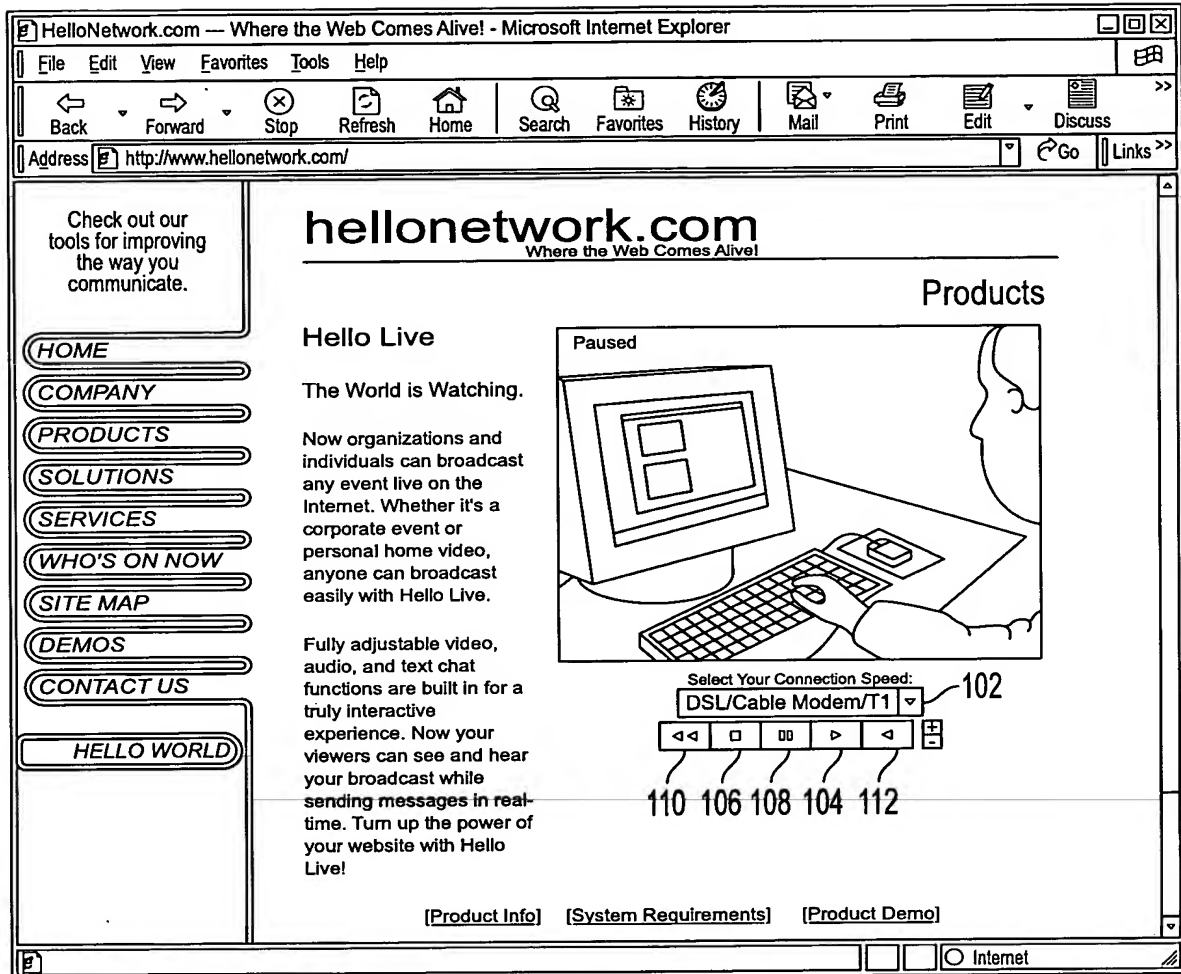


FIG. 2B

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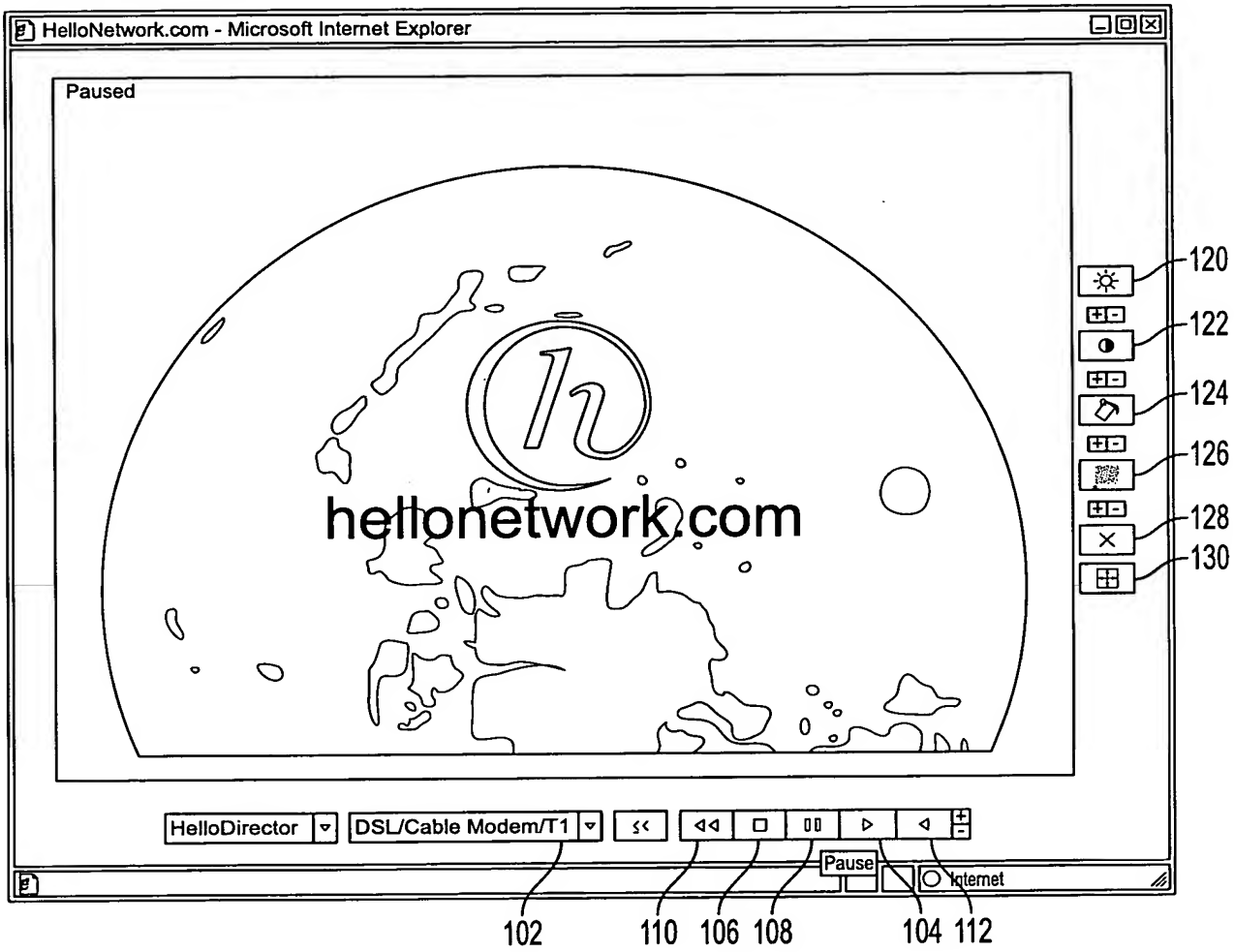


FIG. 3

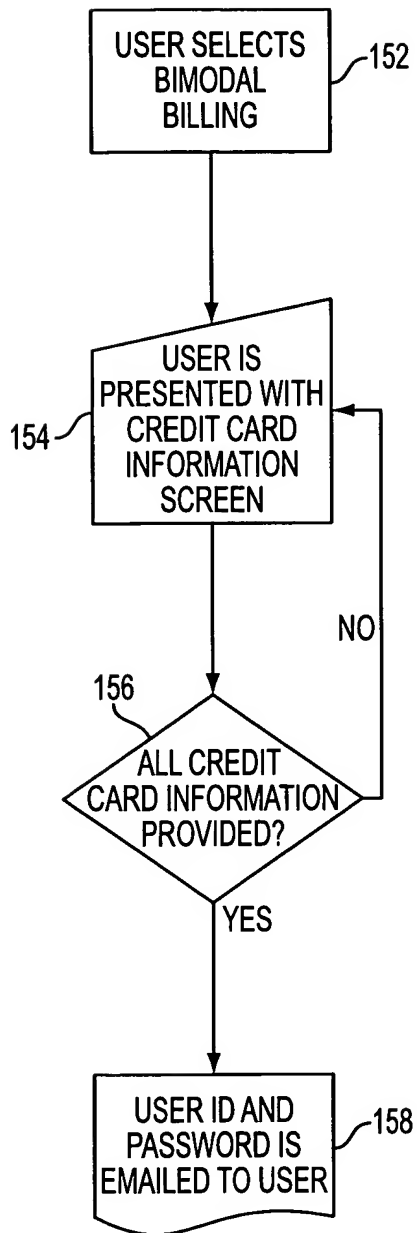


FIG. 4

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Hello Live - Microsoft Internet Explorer

<u>Live Streams</u>	<u>Create an Account</u>	<u>Account Info</u>
<p>For demo purposes, the sample user account has been created</p> <p>Enter User Name <input type="text" value="Sample User"/> 162</p> <p>Enter Password <input type="password" value="****"/> 164</p> <p><input type="button" value="Enter Live Chat"/></p>		

Done ☐ ☐ ☐ Internet

FIG. 5

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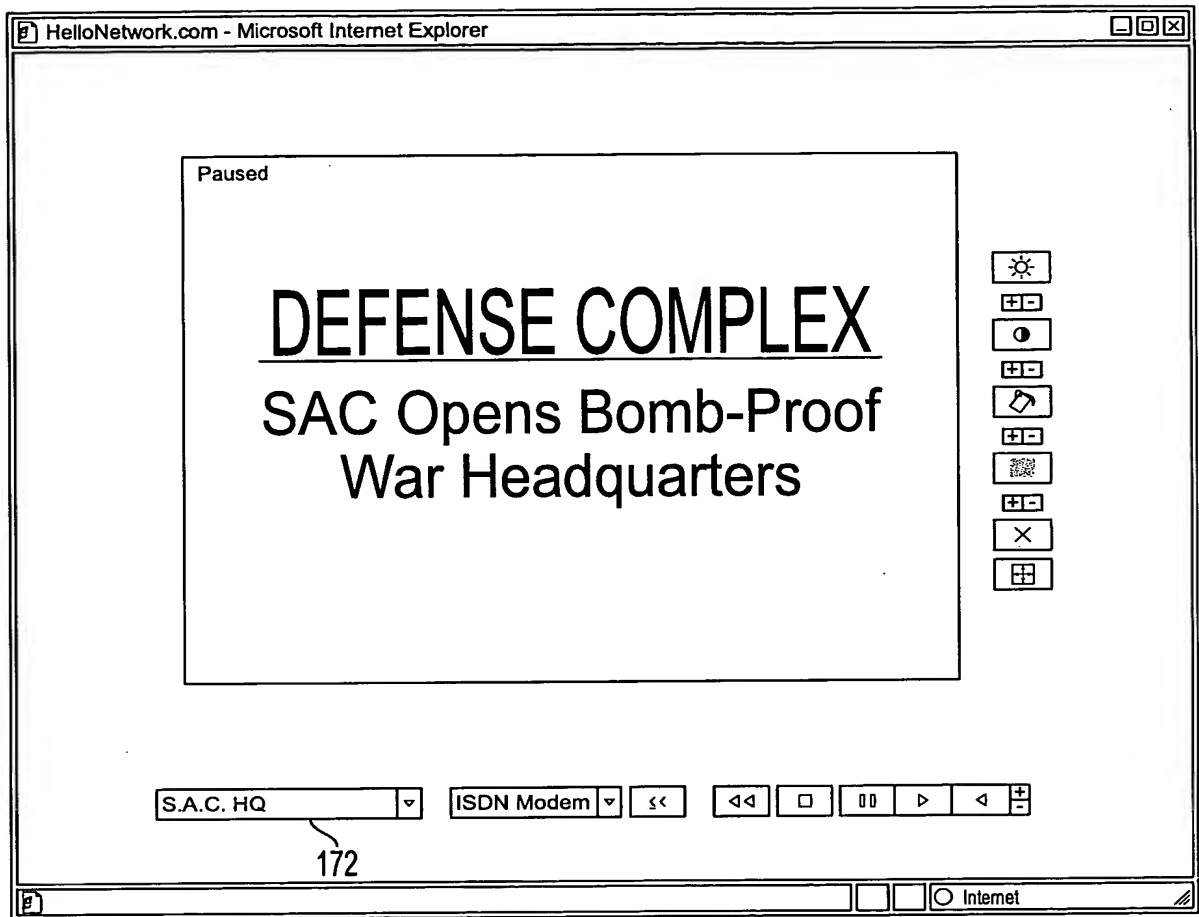
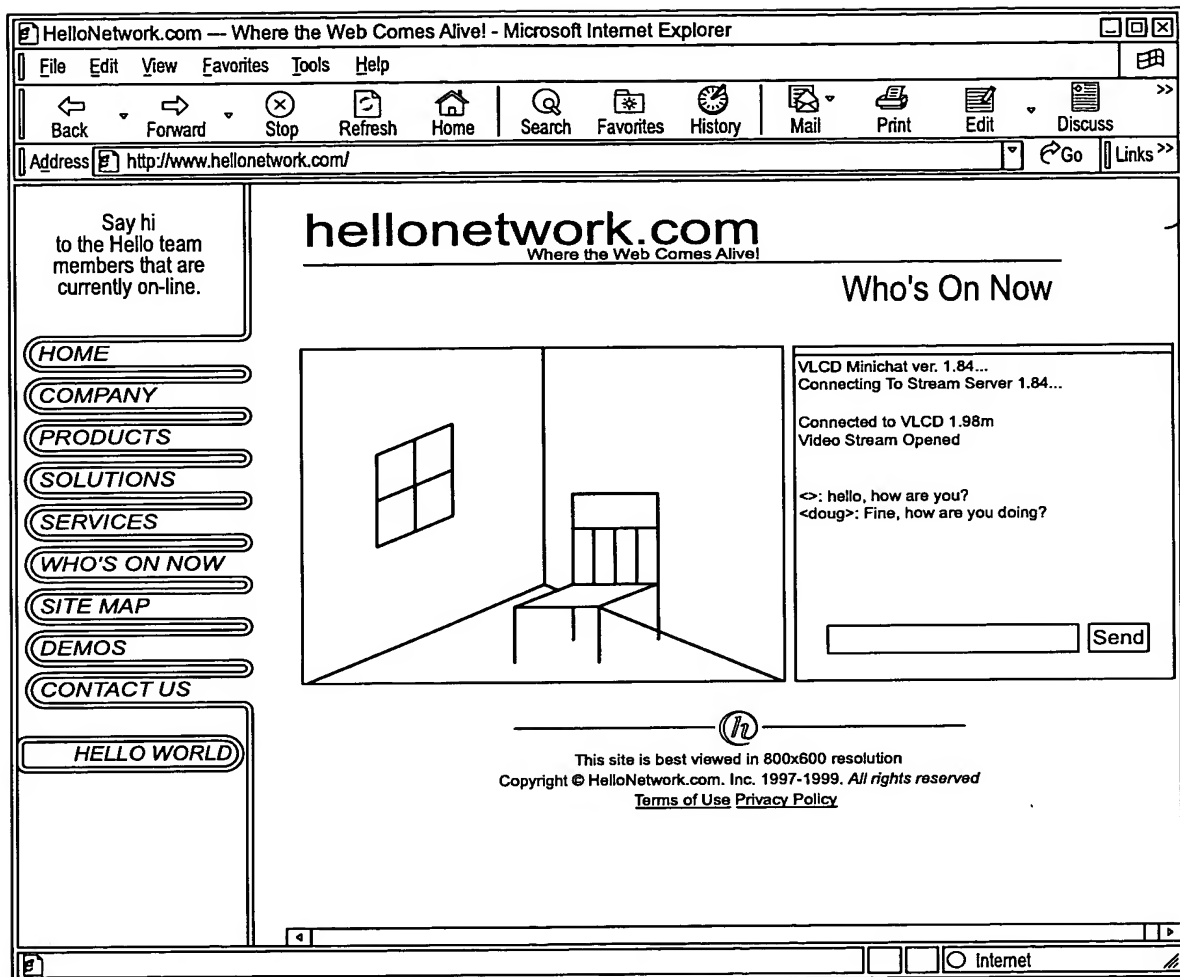


FIG. 6

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202

FIG. 7

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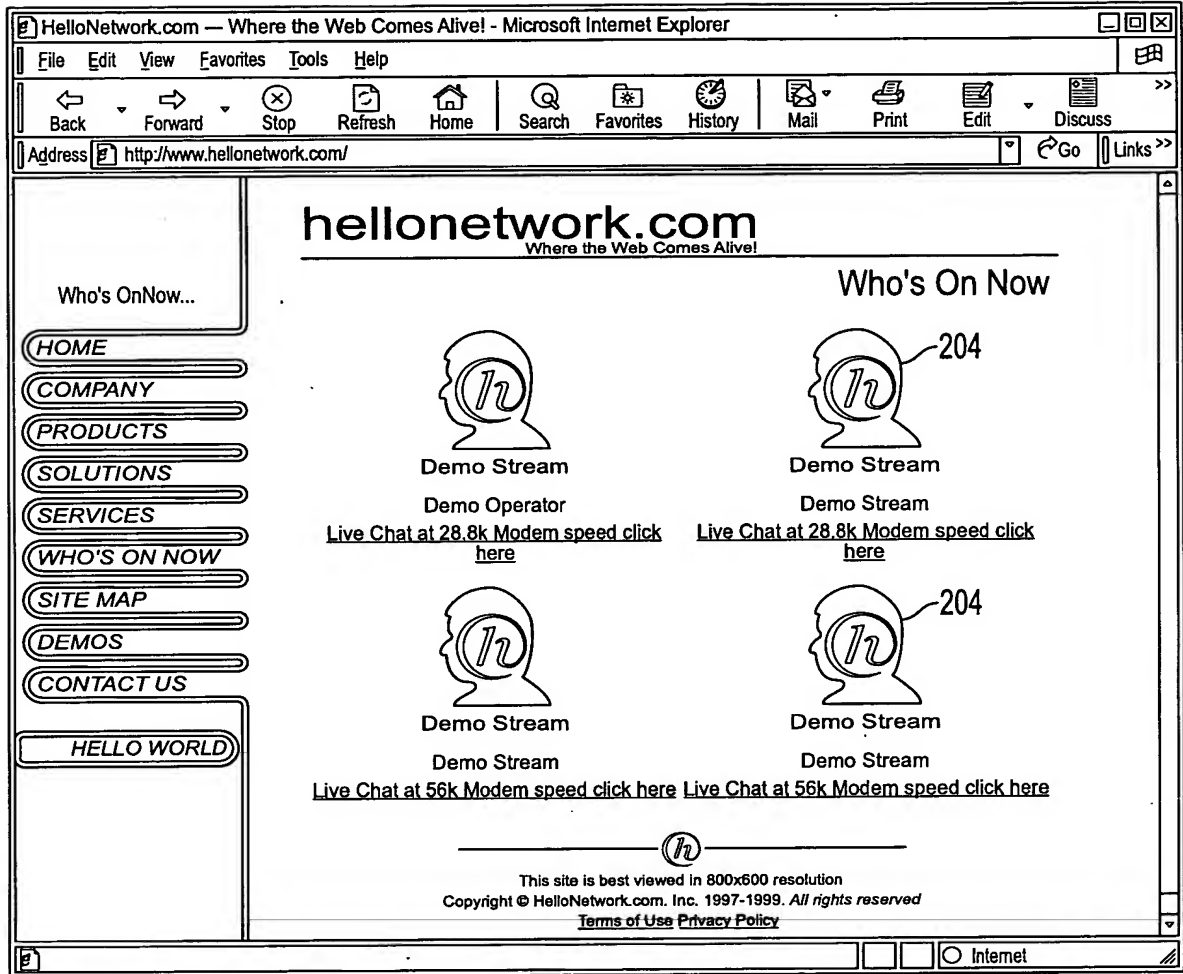


FIG. 8

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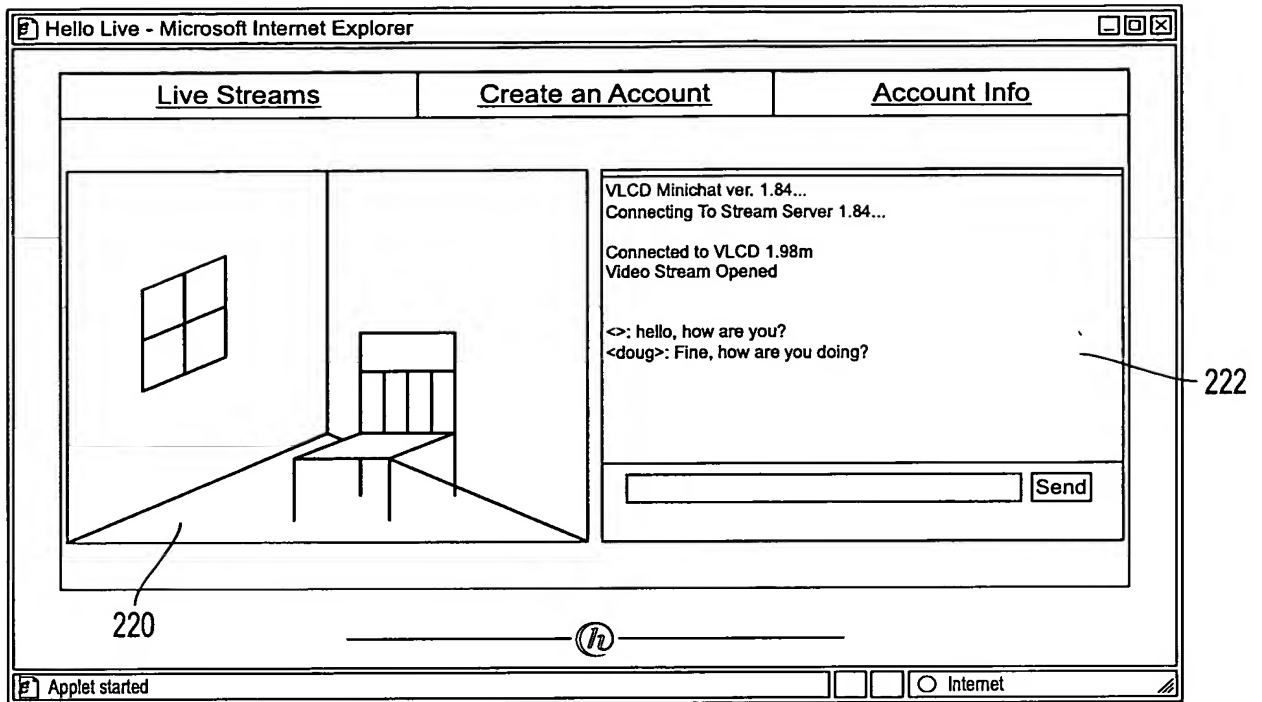


FIG. 9

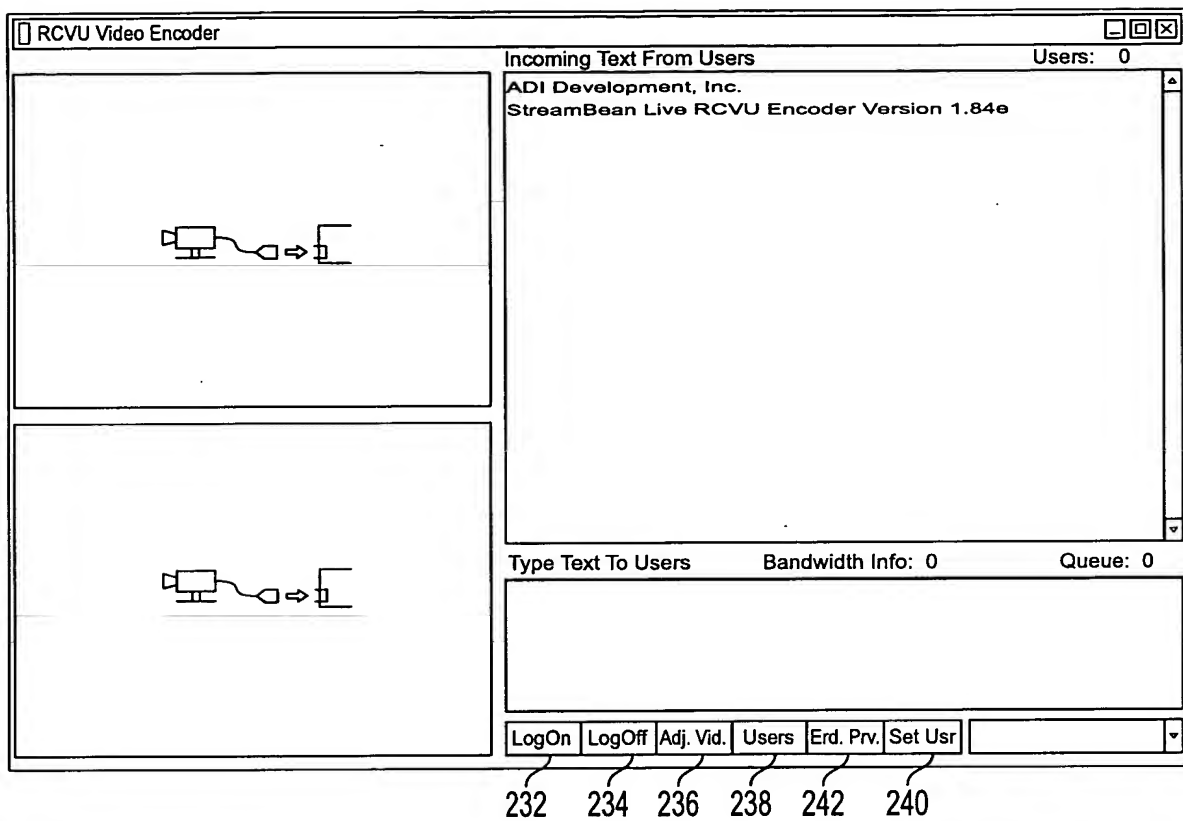


FIG. 10

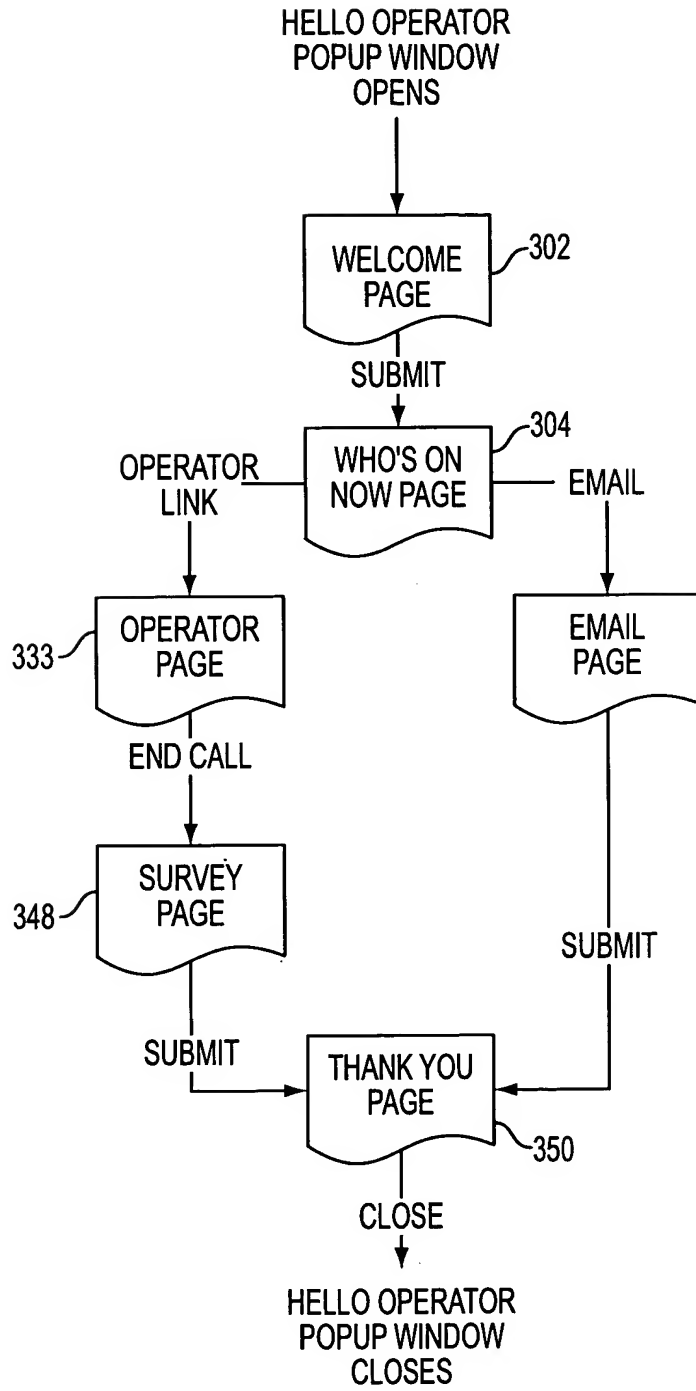


FIG. 11



302

FIG. 12

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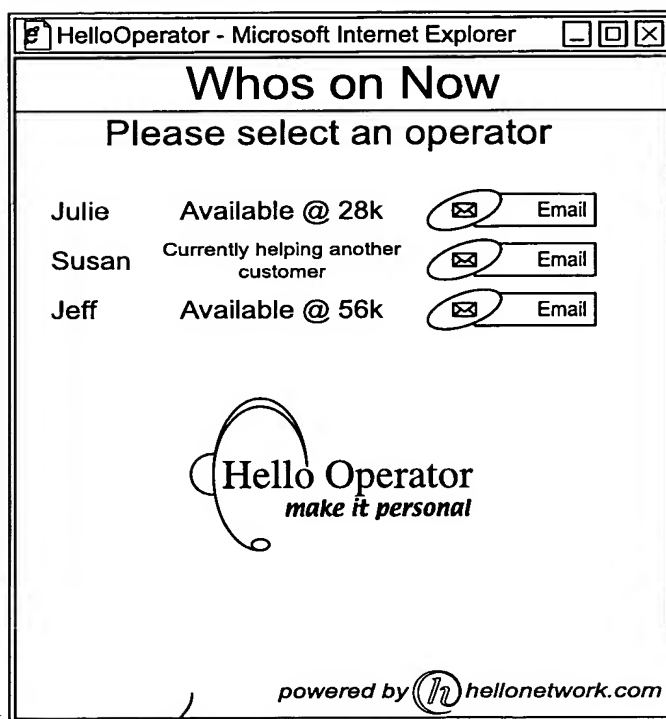
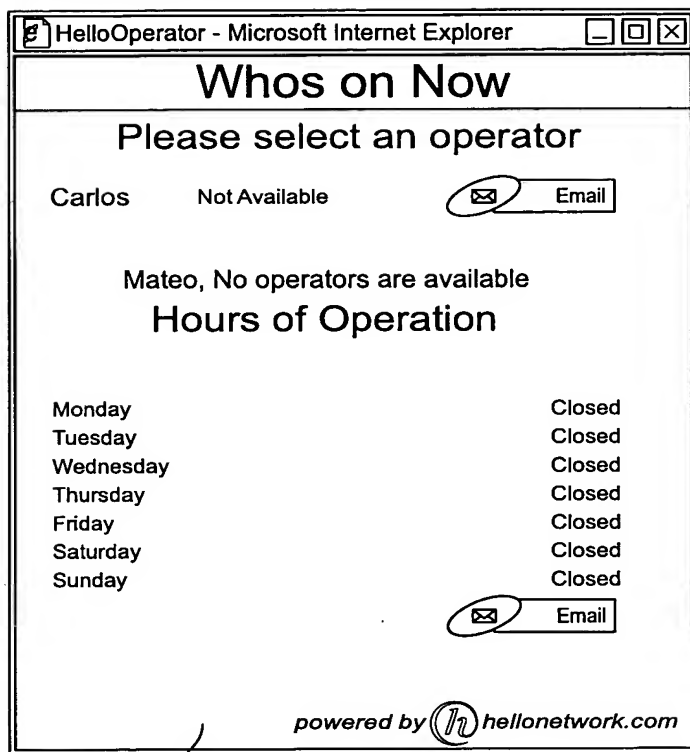


FIG. 13



308

FIG. 14

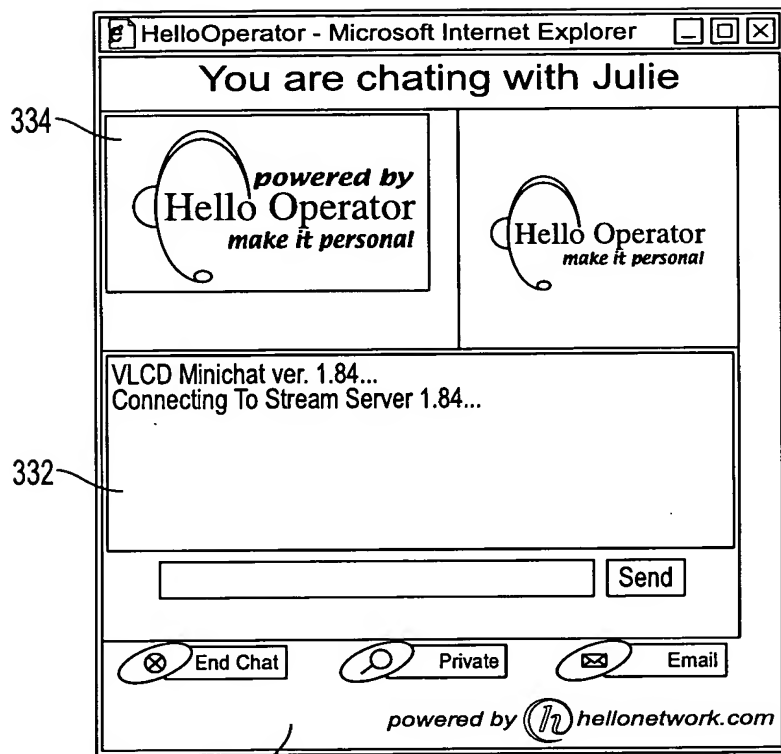


FIG. 15

HelloOperator - Microsoft Internet Explorer


Email


Please send us your feedback

Please enter your email address

Please enter a subject

Enter your question or comments here

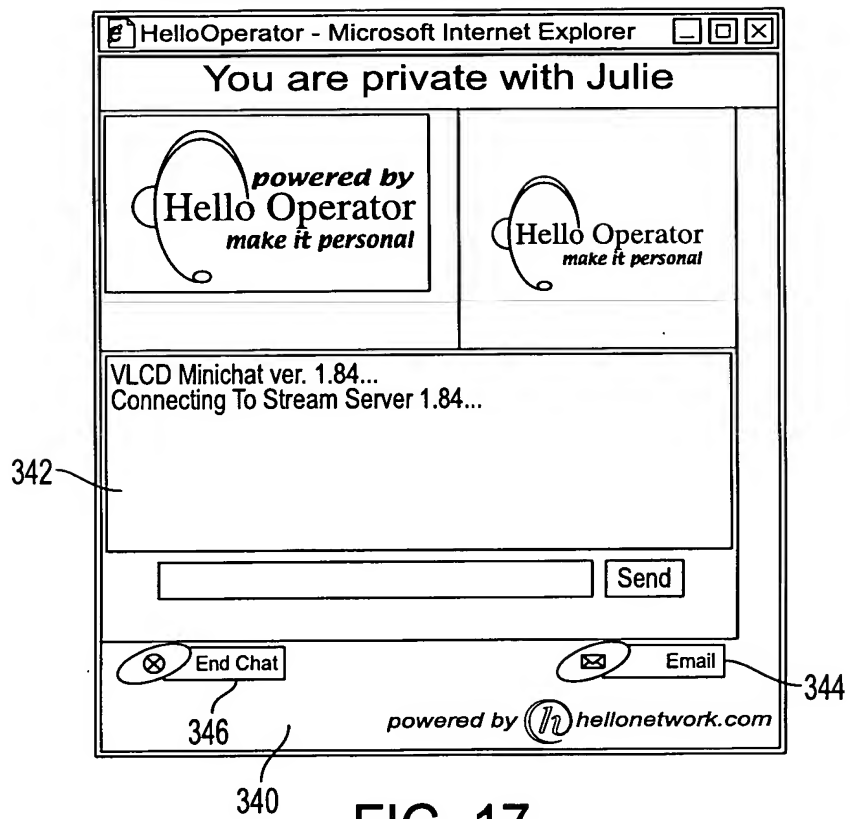
 Submit

powered by  hellonetwork.com

336

FIG. 16

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HelloOperator - Microsoft Internet Explorer

Survey


Please complete the following survey

Please enter your email address:

Have you used our live help before ☐

How would you rate this service (1 worst - 10 best)

How did you hear about our site

powered by  hellonetwork.com

348

FIG. 18



350

FIG. 19

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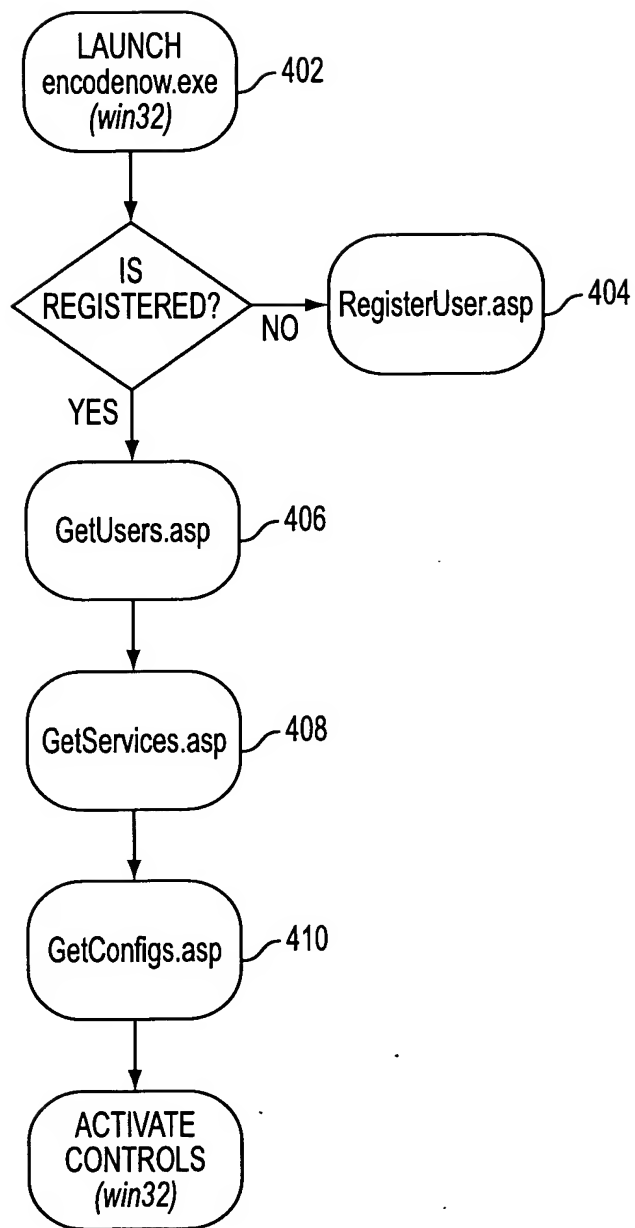


FIG. 20

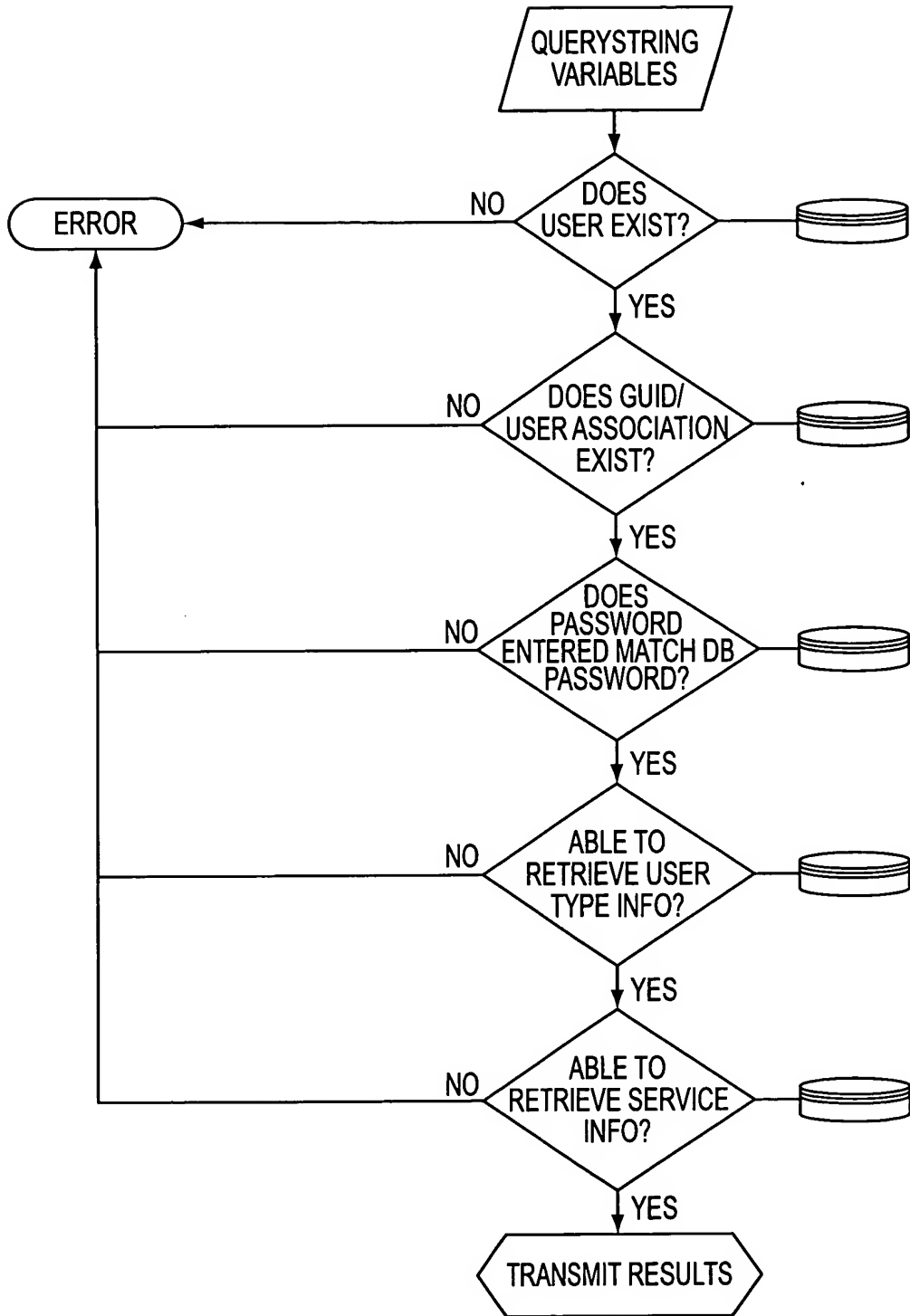


FIG. 21

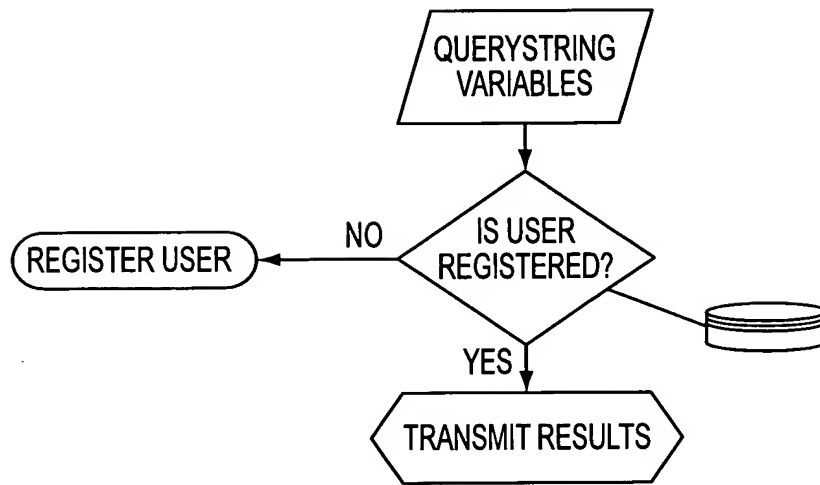


FIG. 22

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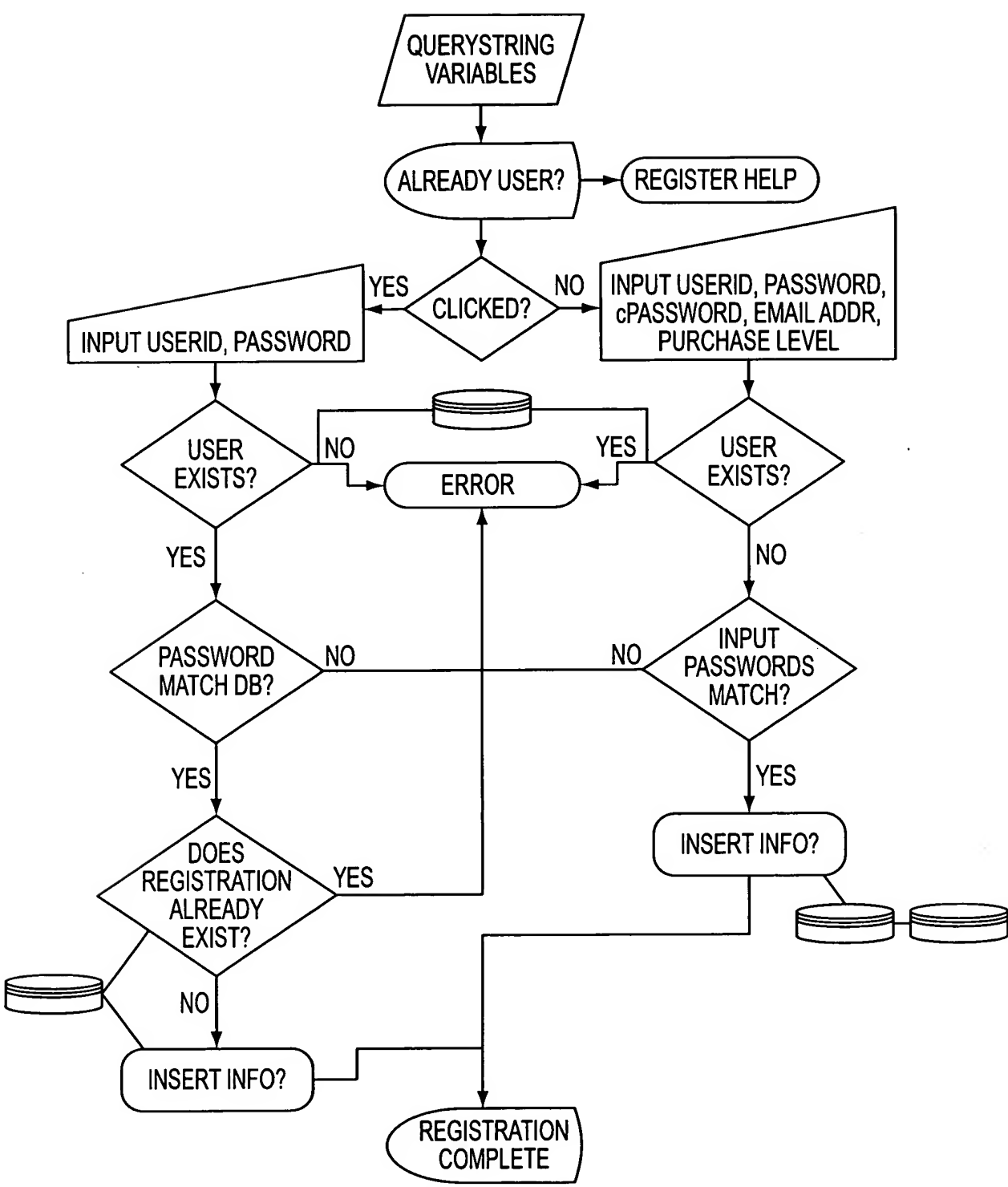


FIG. 23

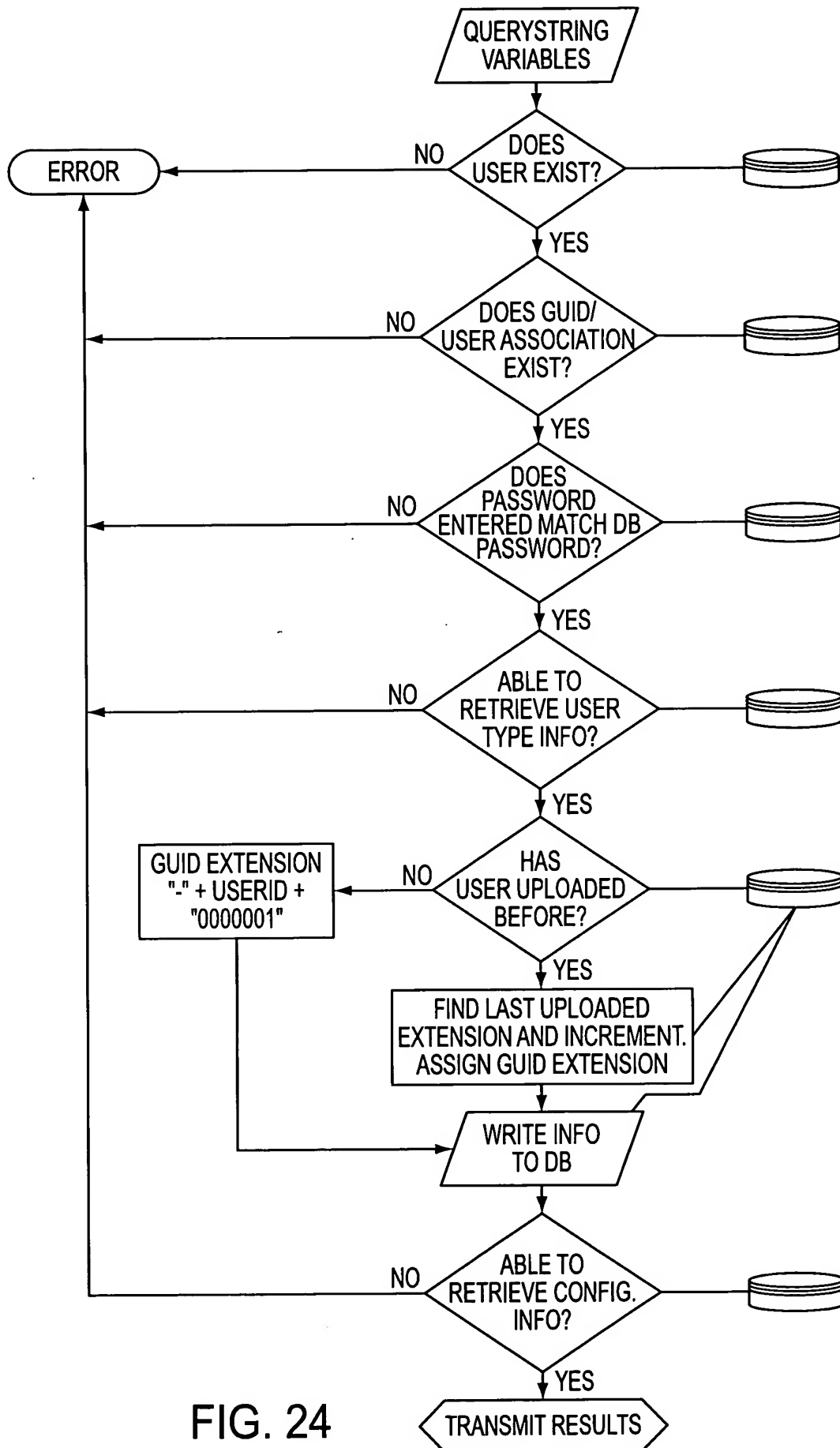


FIG. 24

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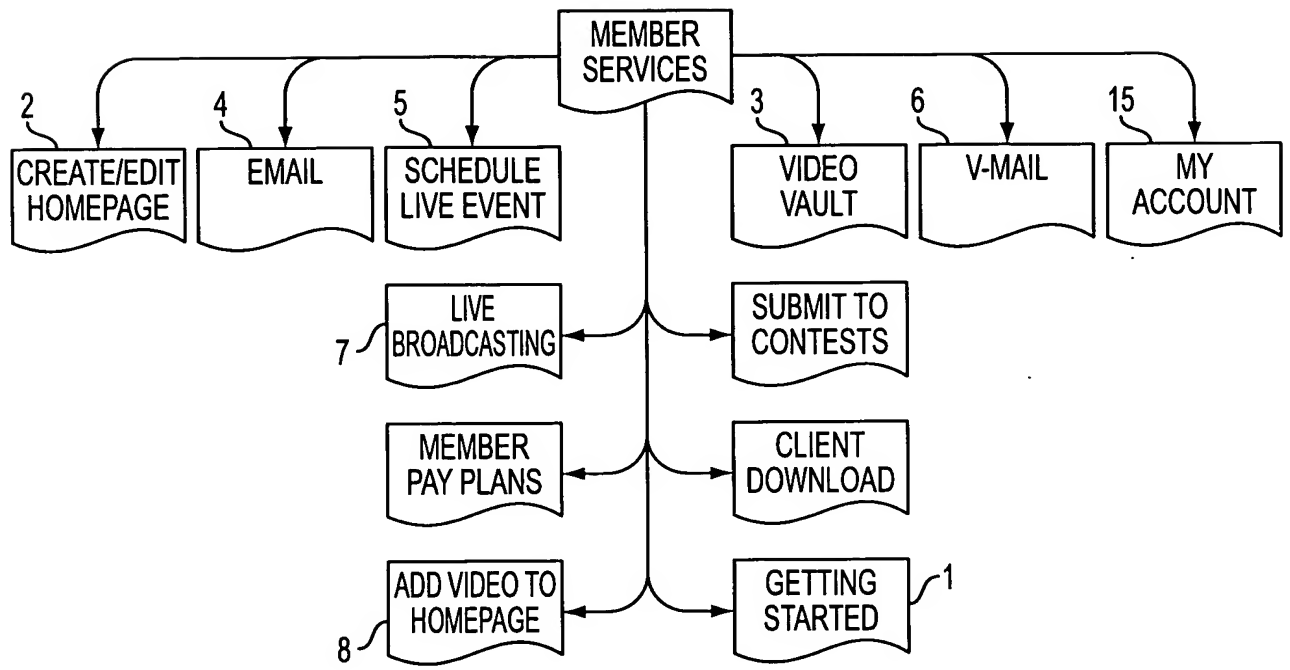


FIG. 25

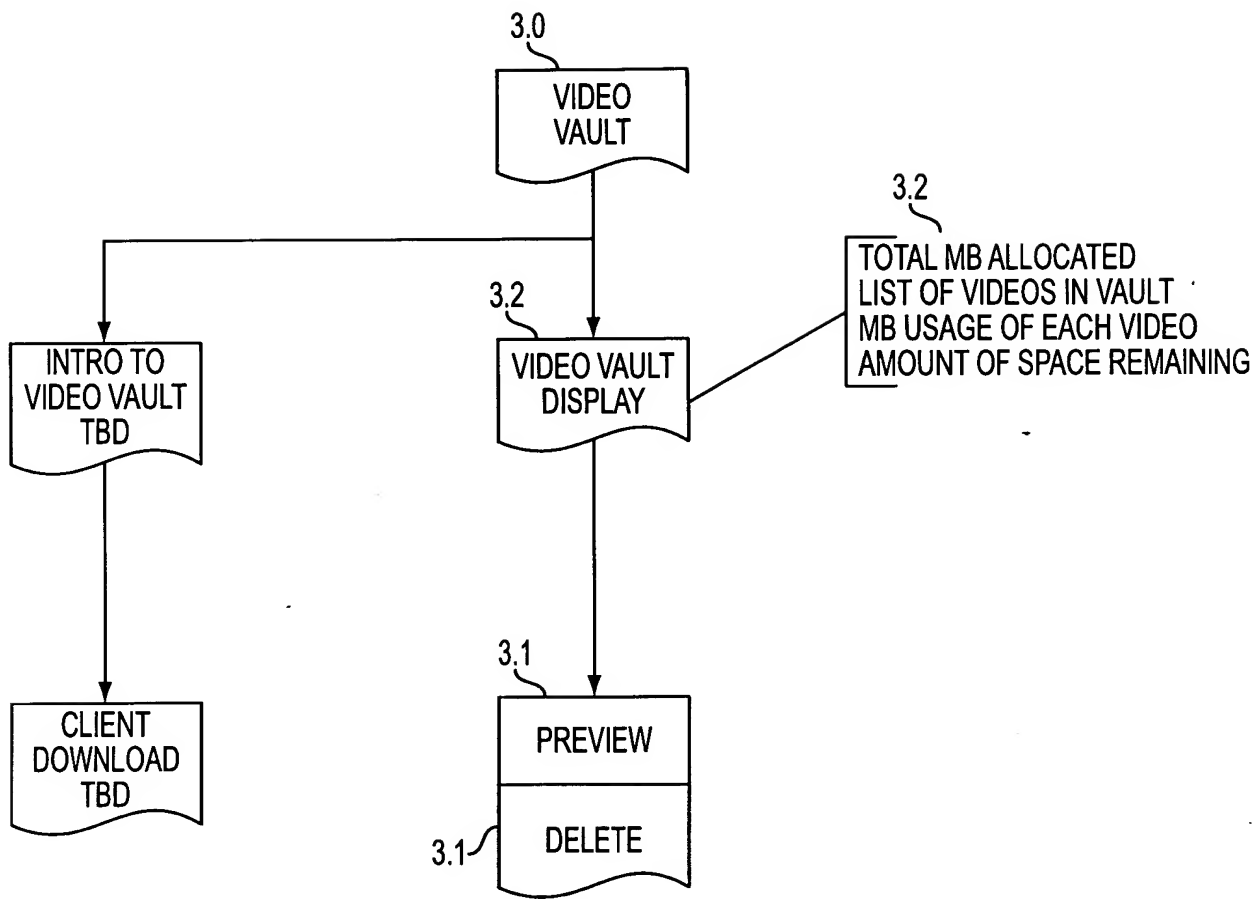


FIG. 26

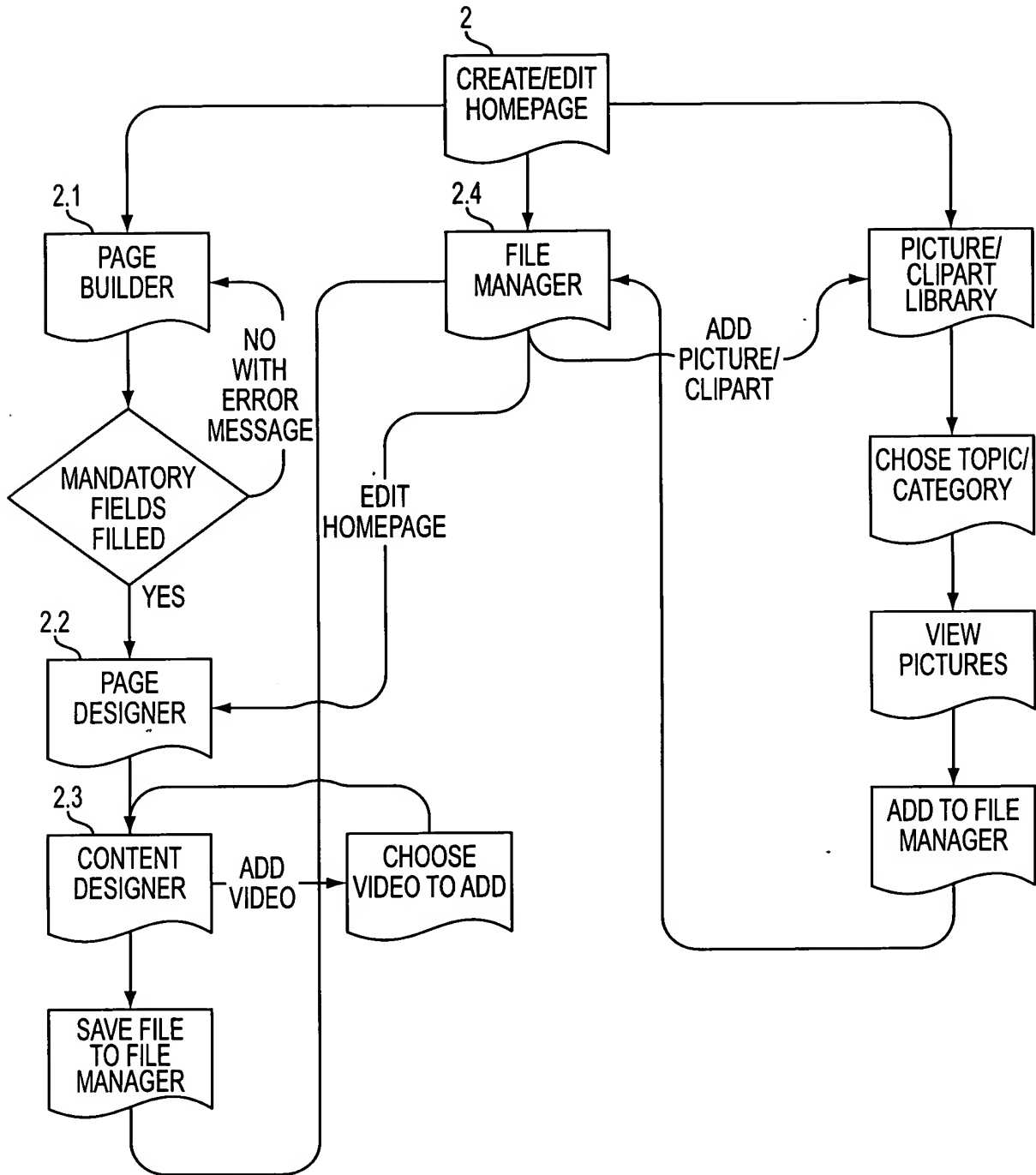


FIG. 27

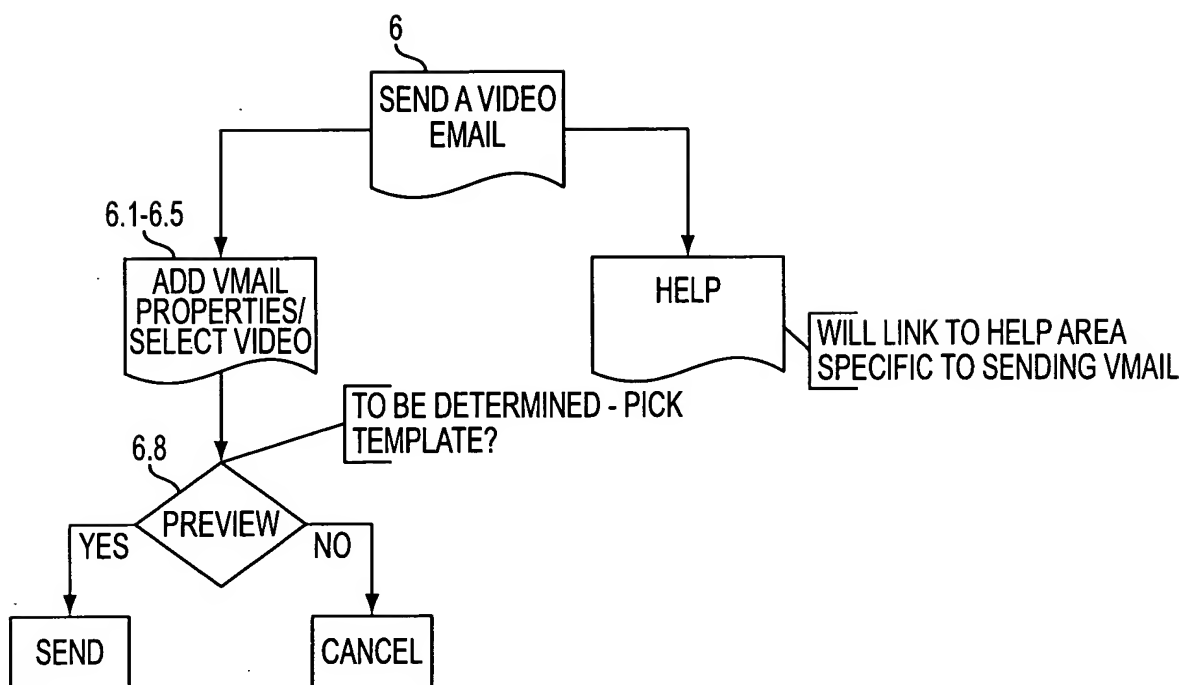


FIG. 28

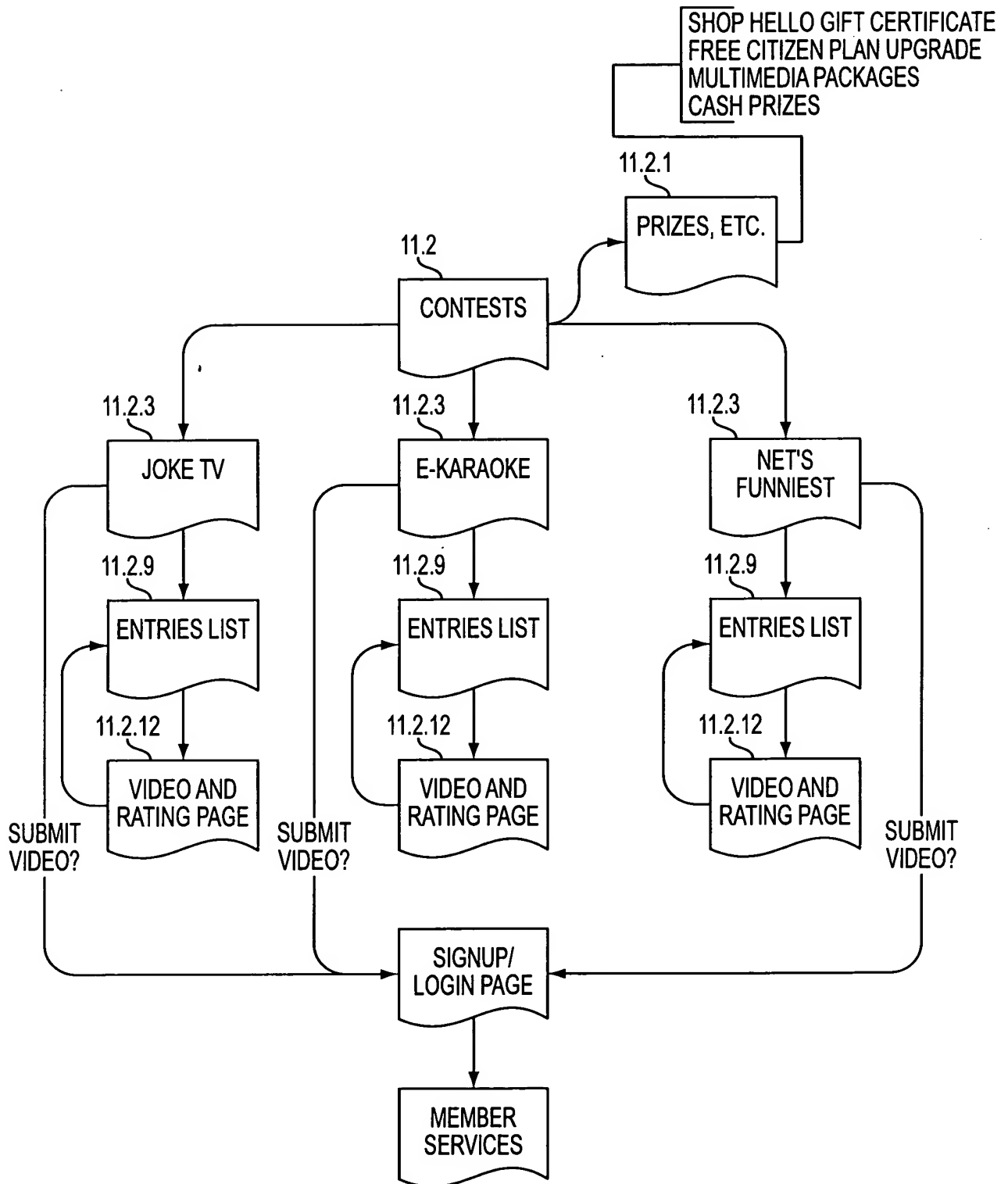


FIG. 29

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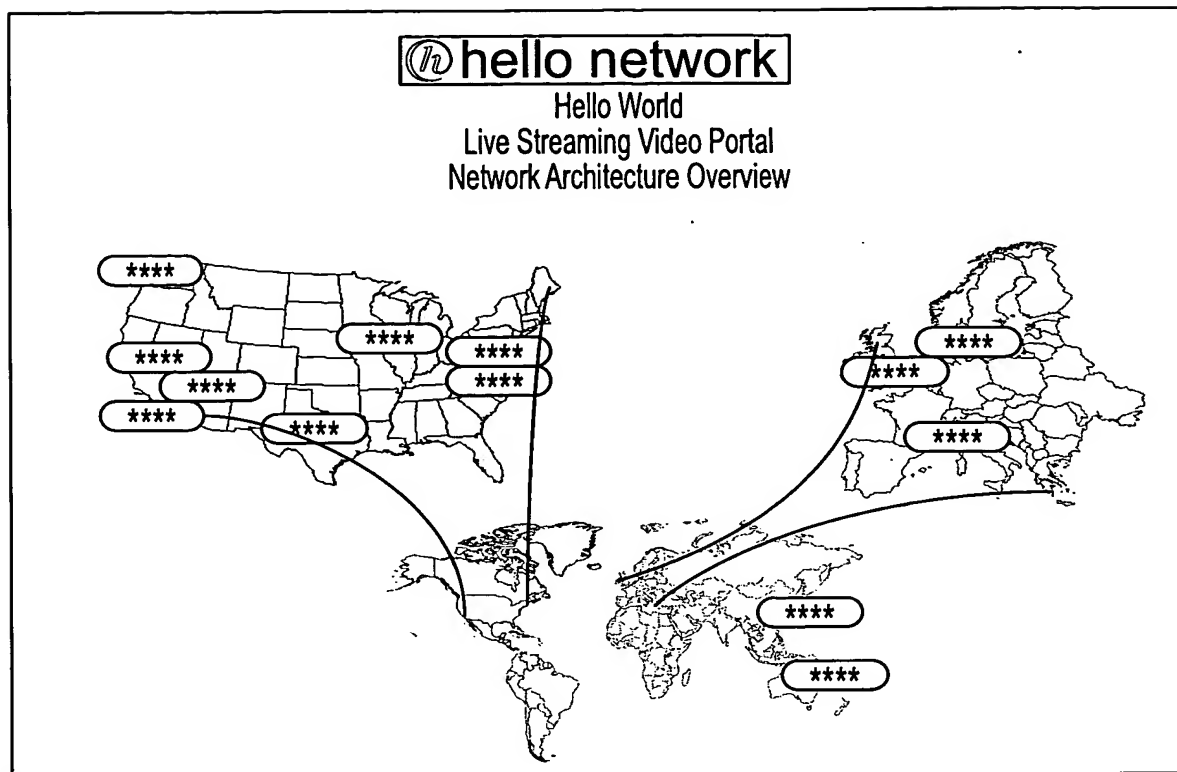


FIG. 30

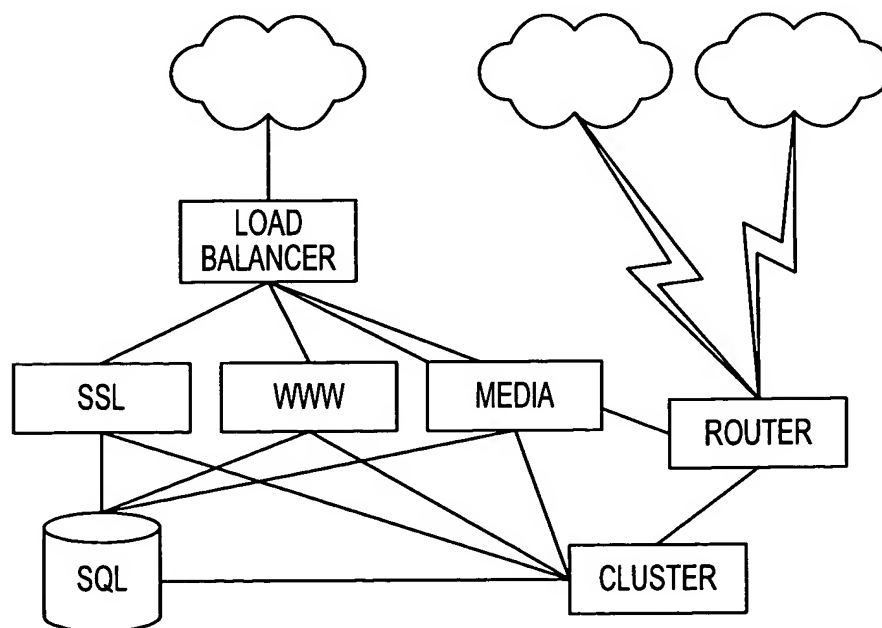


FIG. 31A

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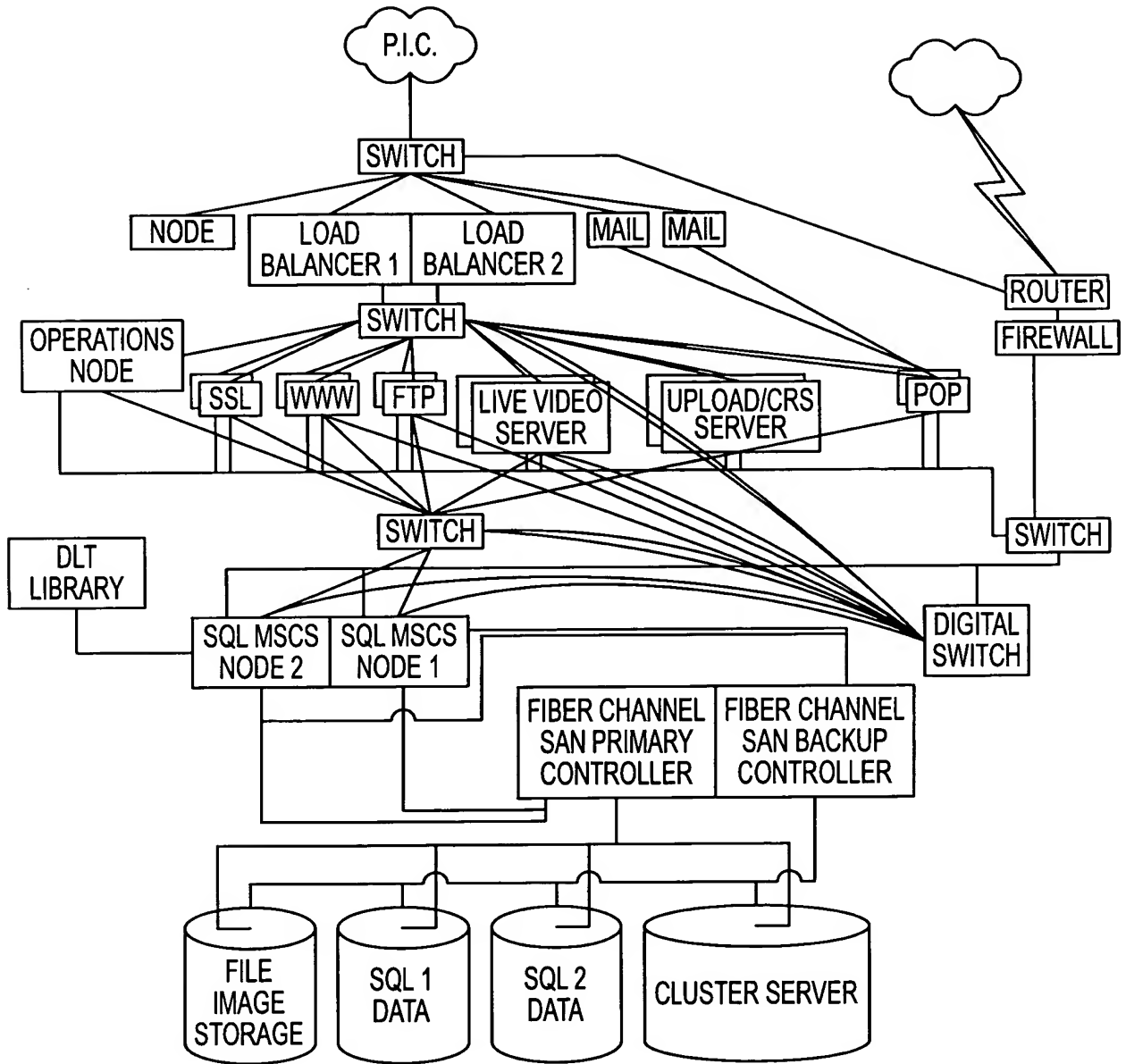


FIG. 31B

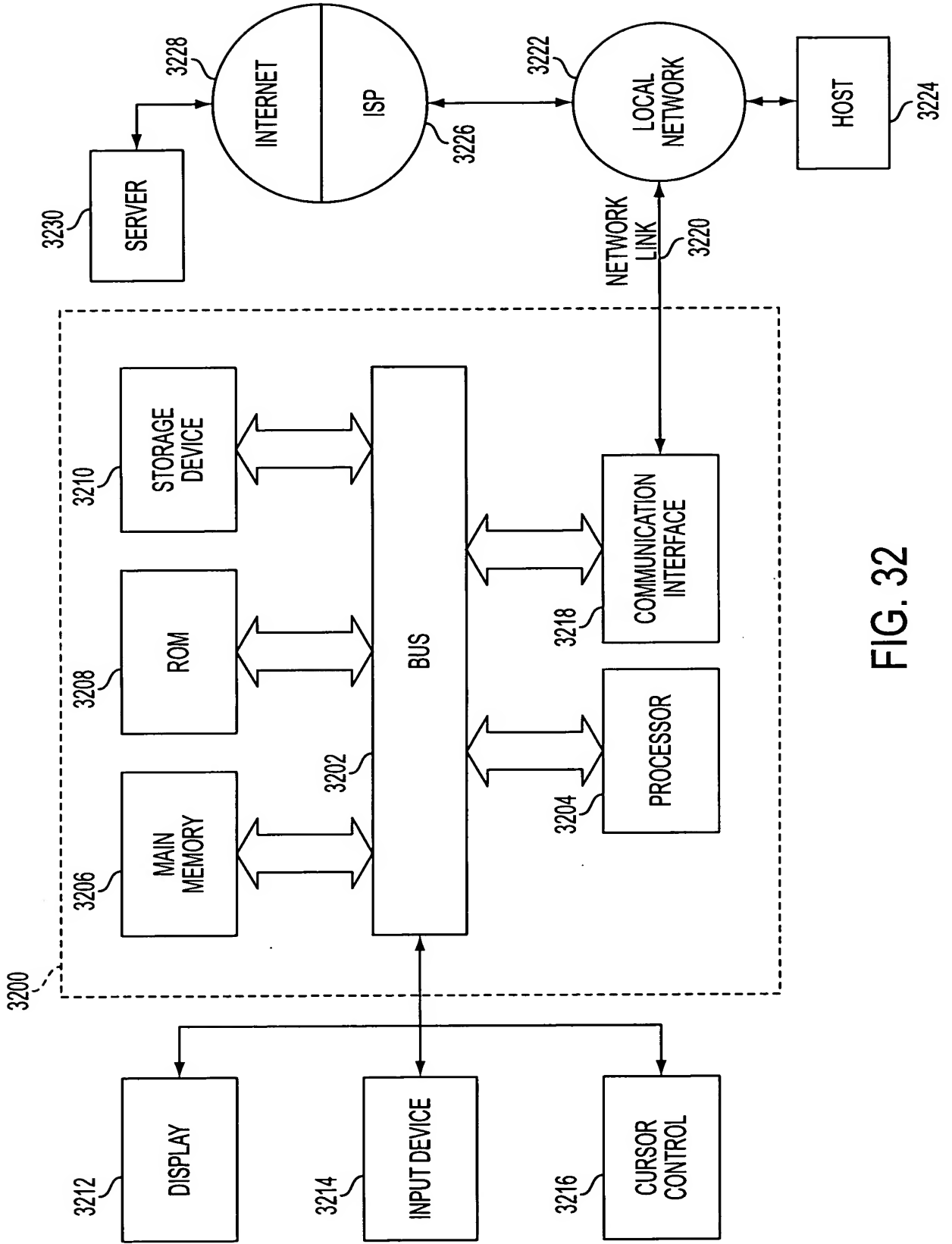


FIG. 32